Name: ibes AG

Year of Foundation: 1991

Address   Ibes AG; Bergstr.55; 09113 Chemnitz / Germany

https://www.ibes.ag/nc/en.html; https://www.sercam.de/en/
www.goodgovernance.africa

Trade Registry: HRB 28538 Amtsgericht Chemnitz

1.1.1 Company's Philosophy

Ibes was founded in Chemnitz, Germany in 1991 and due to substantial growth as today with more than 50 engineers turned into a public limited company. A company that has been continuously innovating and evolving. Ibes is an IT engineering company with main focus on development of professional datacentre, cloud and mobile IT solutions; Software Engineering; Global Tracking and Tracing of Objects; Identity Management; Access and Time Management Solutions; and more.

Ibes' Good Governance Solution is the specialised branch of ibes AG. Experience in emerging countries in Latin America and Africa over more than 20 years, dedicated to design, develop and implement Good Governance IT Solutions for development countries. Our team of experts share a passion for making the world a better place.
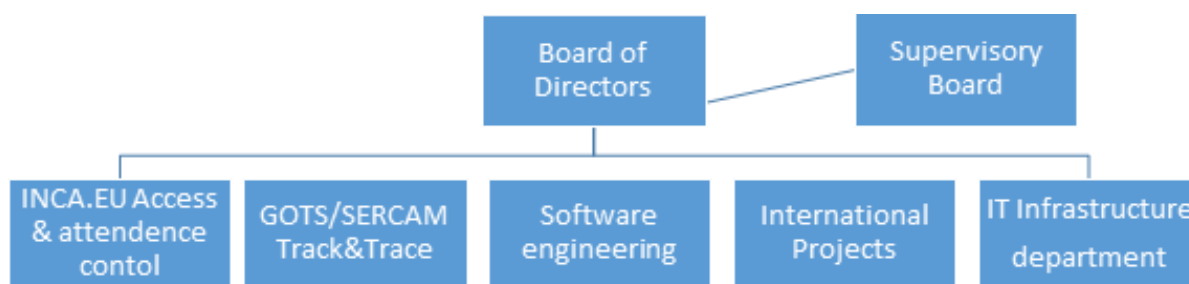
Our staff is equipped with the most modern IT-tools to keep abreast of the most recent scientific, technological and economic developments affecting our clients.

For more than 20 years ibes stands for IT solutions and good governance of resources tailored to its customers' needs. Personal contacts combined with carefully chosen partners create proven high customer satisfaction.

Our company is built on the philosophy of creating more value for you using IT in a holistic manner. We use sustainable IT solutions to make your important economic, technical, legal and strategic decisions into reality.

1.1.2 Company Structure

Our multidisciplinary staff of more than 50 engineers has extensive knowledge and experience from consulting projects in Germany, the EU, Africa and many other countries.

We have successfully completed projects in Germany, Saudi Arabia, Russia, Ghana, Nigeria, Chad, Uganda, Democratic Republic of Congo, Zambia, and Mozambique.

1.1.3 Services Provided

1.1.3.1 Ibes Good Govenance

ibes Good Governance Solutions is the specialised branch of ibes AG dedicated to design, development and implementation of Good Governance IT Solutions specialized for Africa. Our team of experts share a passion for making the world a better place.

https://www.goodgovernance.africa/

It is this department of our business that has taken us to the Great Lakes area, where our MineralTrace trade documentation, solution is yielding very positive results in terms of sustainable mining, mineral revenue multiplication and mineral trade documentation, and traceability with proof of origin and proof of compliance.

1.1.3.2 Other IT Services

Ibes AG is also very strong in following services:

- Consulting and Analysis
- Conception and Management
- Development and Customisation
- Hosting and Operation
- Supply Delivery
- Installation and Configuration

1.1.4 Quality Management

The quality management system of ibes has been continuously certified since 1997 according to ISO 9001. The current certification according to ISO 9001:2015 was audited by TÜV in September 2020. Apart from the quality handbook an extensive data protection- and security concept is part of the certification as well. The QM system is constantly being updated by a quality management representative.

Experienced, highly qualified staff and an effective quality management are an essential foundation for long-lasting satisfaction of our customers with ibes products and services. We

put high emphasis on frequent certification of our expertise as well as the quality management system itself and its continuous realization in the day-to-day business.